INTERACTIVE PATIENT SAFETY AND QUALITY IMPROVEMENT MODULES
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*OVERVIEW*

Our interactive modules are designed to help participants understand and apply principles of patient safety and quality improvement. The six modules include: self-assessment exercises, thought questions, case scenarios from healthcare as well as other industries, practical steps for conducting medical audits, models of QI analysis, and a time-line of QI and patient safety evolution. Modules feature case studies from healthcare as well as industry.

The list of six modules: (http://patientsafetyed.duhs.duke.edu)
- What is Quality Improvement
- The Hows and Whys of Chart Audit
- Culture of Safety
- The Evolution of Quality and Safety in Healthcare
- Anatomy of an Error
- Mistake Proofing Care

*TECHNOLOGY USED*

- Web and graphic design tools
- ViewsFlash survey tool
- Blackboard
- Third party design firm for programming

*SPONSORS*

- Duke Center for Instructional Technology
- Duke Department of Community and Family

We envision a system of care in which those who give care can boast about their work, and those who receive care can feel total trust and confidence in the care they are receiving.

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