Overview

Through working with several services, the Duke Libraries now offer live access to online research consultations with librarians 24 hours a day. During regular library hours, Duke librarians are providing virtual reference using AOL Instant Messenger and via the library homepage with interactive software from Tutor.com. The Night Owl service, a consortium between Duke, UNC-Chapel Hill and NC State is available from 9 p.m. to midnight Sundays through Thursdays. A link to NCknows, coordinated by the State Library of North Carolina and staffed by librarians from all over the state, is available 24 hours a day, 7 days a week. Duke offers a link from our virtual reference web page from midnight to 11 a.m. during the week and all day on the weekends.

Who Can Use It?

Everyone